



International Carwash Association
Serving the Professional Car Care Industry

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Plymouth/Dodge Neon Noise Issue

Several concerns regarding the Dodge Neon have been reported. The reports concern a loud, grinding noise that can be heard under the LH suspension arm as the vehicle moves along the conveyor.

DaimlerChrysler engineering staff was contacted regarding this issue. They report that the cause of the problem is the sway bar which is secured to the front suspension arm by a link bolt. The bolt extends below the surface of the suspension arm by approximately one-half inch. As the vehicle moves along the conveyor, the bolt can ride the inside rail if the vehicle is positioned towards the inside. The problem noise is intensified if the vehicle passenger load is significant.

The good news is that DaimlerChrysler engineers report that the drag of the bolt causes no permanent damage to the vehicle.

Should this occur at your carwash, please [SUBMIT A REPORT](#) and include the vehicle VIN number.

If you have any questions regarding this issue, please contact Joe Ward, Director of Engineering, through ICA Headquarters at ica@sba.com.

Joe Ward
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