



International Carwash Association

Serving the Professional Car Care Industry

401 N. Michigan Avenue
Chicago, Illinois 60611-4267
P 312.321.5199
F 312.245.1085
e-mail: ica@smithbucklin.com
www.CarCareCentral.com

Ford Explorer 2002 Mast Antenna

As reported in the August and December 2001 issues of the ICA Update, initial 2002 Explorer radio antennas were susceptible to damage in a car wash. The cause of the damage on these vehicles was the plastic fender insert popping loose which allowed the antenna to become bent.

Effective 8-7-2001, Ford Motor Company has redesigned the antenna bracket which resolves the problem. If a 2002 Explorer antenna is bent in your car wash and if the build date is before 8-7-2001, the antenna replacement will be covered under warranty. A new Special Service Message Number which describes this repair is SSM 15473.

If an Explorer antenna is damaged with a build date after 8-7-2001, please [SUBMIT A REPORT](#) to Joe Ward, Director of Engineering, through the International Carwash Association's Damage Report Form.