



Service Bulletin

File In Section: 08 - Body and Accessories

Bulletin No.: 07-08-43-001

Date: January, 2007



TECHNICAL

Subject: Rear Wiper Arm Broken/Inoperative After Using Automatic Carwash
(Install Updated Rear Wiper Arm Park Ramp/Stop)

Models: 2007 Cadillac Escalade, Escalade ESV
2007 Chevrolet Suburban, Tahoe
2007 GMC Yukon, Yukon XL, Yukon Denali Models

Condition

Some customers may comment on a broken or inoperative rear wiper arm after using an automatic carwash.

Cause

The rear wiper arm park ramp/stop cannot properly retain the rear wiper arm in an automatic brush type car wash. The rolling brushes may pull the arm off the rear wiper park stop, causing the arm to bend or break.

Correction

Install an updated rear wiper arm park ramp and replace the rear wiper arm or blade if damaged.

1. Remove the damaged rear wiper arm/blade assembly. Refer to Rear Window Wiper Blade Replacement in SI.
2. Remove the old rear wiper arm park stop. Refer to Wiper Park Ramp Replacement in SI.
3. Clean any residue left behind from the lift gate wiper arm stop area.
4. Install the updated rear wiper arm park ramp.
5. Install the new rear wiper arm and blade assembly against the updated wiper arm park ramp.
6. Verify proper operation of rear wiper system.

Parts Information

Part Number	Description	Qty
15895844	Ramp, Rear Window/ Wiper Arm Park	1
15277756	Arm Assembly, Rear/Window Wiper	1
15173728	Blade, Rear Window Wiper/Washer	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
B9804*	Ramp, Rear Wiper Park – Replace	0.4 hr

*This is a unique labor operation for bulletin use only. This number will not be published in the Labor Time Guide.

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