



International Carwash Association
Serving the Professional Car Care Industry

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2002 Dodge Ram Pick-Up Mirror

The 2002 Dodge Ram 1500 Series standard 6"x 9" pick-up mirror (not the larger 7"x 10" trailer tow mirror), power and manual, can on occasion be damaged in a car wash. The problem is when the mirror is folded out after the wash. The mirror housing will not stay in the full open position. The full open position detent mechanism can be damaged while folding the mirror out.

DaimlerChrysler has recognized the problem and is currently providing corrective action. Although a service bulletin has not been issued to date, all Dodge Dealerships have been alerted to the problem and have been instructed to replace the damaged Dodge Ram mirror at no cost to the owner.

If a Dodge Ram mirror is damaged in your car wash as described above, have your customer return the vehicle to their dealership for a free replacement mirror. If you have a problem regarding this issue, please contact me through ICA Headquarters in Chicago.

Additional information, including the service bulletin number and all pertinent follow-up instructions, will be published when they are made available.

The International Carwash Association would like to thank DaimlerChrysler Corporation for recognizing this issue and providing corrective action.